



INTRODUCTION

Retail covers a host of businesses from market stalls and independent shops to national chains and large superstores. This Apprenticeship covers a range of skills that can be used across this vast sector.

EXAMPLES OF JOBS:

Level 2 (Apprenticeship)

- Sales Assistants
(can be also be known as Sales Associates, Sales Advisors, Sales Consultants, Retail Assistant, Retail Advisor, General Assistant, Partners and Sales Colleagues)
- Beauty Consultant
- Customer Service Assistant
- Stockroom Assistant
- Visual Merchandiser
- Fresh Food Counter Assistant
(Bakery, Fish, Butchery, Fresh Produce)

Level 3 (Advanced Apprenticeship)

- Senior Sales Assistants
- Craft Experts (e.g. Bakery)
- Style Advisors (Personal Shoppers, Retail Consultant, Stylist)
- Visual Merchandiser Supervisor
- Supervisor or Team Leader Department Manager (also known as Floor Manager)
- Store Manager of a small outlet

QUALIFICATIONS:

- NVQ at appropriate level
- Technical Certificate at appropriate level
- Key / Functional skills at varying number and levels

Retail

About this course

Rocket Training Limited offers a flexible approach to the delivery of the Retail Technical Certificate and key/functional skills with either the traditional one day off the job taught delivery or delivery in the workplace through our VLE / self study packs. Assessment of the competent based aspect (NVQ) is delivered wholly in the workplace with fortnightly on-site visits and use of the e-portfolio process

Training Programme

Rocket Training Limited has embraced the use of new technology wherever possible. Interactive whiteboards are used when appropriate in classroom delivery, e-NVQ is available, the use of digital images and voice recording is used to reduce the amount of paper evidence produced and to ensure evidence is captured as it naturally occurs. Learners are encouraged to share their thoughts and learning experiences via our regular learner forums and feedback sessions.

Apprenticeships at Level 2 take between 9-12 months depending on skills, ability and time in job role.

Advanced Apprenticeships at Level 3 take between 9-12 months depending on skills, ability and time in job role.